

**Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)**

No. 16-1/2017-AS-III/ShortCodes

Dated: 06.02.2025

To,
All Access Service Providers

Subject: Change in the mapping of Short Code (1912) of TP SOUTHERN ODISHA DISTRIBUTION LIMITED (TPSODL) for the Complaints on Electricity.

Considering the request of TP SOUTHERN ODISHA DISTRIBUTION LIMITED (TPSODL), it has been decided to change in the mapping of short code '1912' (issued by DoT vide letter dated 30.07.2015) as per follows: -

S.No.	Earlier Mapping Terminating Number	New Mapping Terminating Number
1	1800-345-6797	18002026

2. All other features will remain the same.
3. All are requested to take necessary action.
4. This is issued with the approval of DDG (AS).

Director (AS-III)
Ph 011-23372488

Encl: As Above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri S Sivakumar (Head-IT), Regd/Corp Office, Kamapalli, Courtpetta, Berhampur, Ganjam, Odisha-760 004, with a request to appoint a nodal officer who may contact Spl. DG Telecom/Addl DG Telcom of respective LSA unit for implementation of the above order.
4. Director (T), DGT HQ (respective LSA's may be asked to coordinate with respective Nodal officer and TSPs for implementation as and when approached).
5. A copy for upload on DoT Website.