

Government of India
Ministry of Communications
Department of Telecommunications
Saachar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-3/2011-AS-III/VOL.II/14-5

Dated:03.12.2024

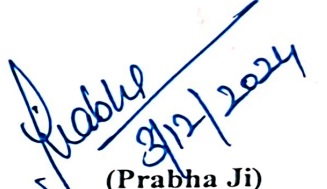
To,
All Access Service Providers.

Subject: Change in the mapping of Short Code '1962' allocated as 'Animal in distress' and 'Animal Mobile Medical Ambulance' to Karnataka State. regarding.

The undersigned is directed to convey the approval for change of the mapping of Short Code '1962' issued to Bengaluru as follows: -

Short code	State	Existing Toll-free number	Existing mapping number	New Toll-free number	New mapping number
1962	Karnataka	18004250012	080-24410100	18001200611	08071811401

2. All other features will remain the same.
3. All are requested to take necessary action.
4. This is issued with the approval of DDG(AS).


(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Encl: As above.

Copy for kind information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/BSNL.
3. Dr. Manjunath S. Palegar, Director, 1st floor, Pashupalana Bhavana, Opp to CBI office, Bellary Road, Hebbal, Bengaluru-560024, with a request to appoint a nodal officer who may contact Spl. DG Telecom/Addl DG Telecom of respective LSA unit for implementation of the above order.
4. Director(T), DGT Hq (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of helpline, as and when approached).
5. A Copy for upload on DoT website.

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/ Vol.1/371/5.1

Dated 25/02/2016

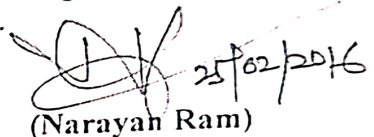
To

All Access Service Providers

Subject:- Allocation of Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries (It is requested the allocation of "Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs is requested appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Agriculture & Farmers Welfare, Krishi Bhawan, Dr. Rajendra Prasad Road, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodal officer to implement the helpline, as and when decided.
4. Joint Secretary, Animal Husbandry, Dairying & Fisheries Department, Secretariat, Chennai-600009 with reference to your letter No.16954/AH6/2015-9 dated 15/02/2016.
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.