

No. 36-03/2019-Pen(T)  
Government of India  
Ministry of Communications  
Department of Telecommunications  
(Pension Section)

Room No. 514, Sanchar Bhawan  
20, Ashoka Road, New Delhi - 110001  
Dated: 06-11-2024

**OFFICE MEMORANDUM**

Subject: Processing of cases for authorization of pension/family pension in respect of a Government servant who is not in a position to submit the pension forms on account of any bodily or mental infirmity.reg-.

The undersigned is directed to circulate DoP&PW OM No. 11/15/2022-P&PW(H)-8363 (III) dated 24.10.2024 on above mentioned subject matter to all concerned for information and necessary action.

Encl: As above.

Digitally signed by  
Kuldeep Kumar

(Date: 06-11-2024) 17:50:30

Under Secretary to the Govt. of India  
Tel No. 23036073

To:

1. CGCA/All CCA & Pr.CCA offices
2. DG(T) / All LSA Offices
3. DG, NTIPRIT/ DG NICF
4. Sr.DDG TEC/Sr.DDG NCCS / Wireless Advisor/Executive Director, C-DoT
5. CMD, BSNL/MTNL/BBNL/TCIL/ITI
6. DDG(Accounts), DoT HQ

11/15/2022-P&PW(HI)-8363 (III)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Pension and Pensioners' Welfare

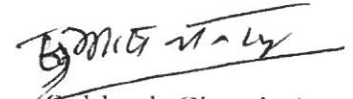
3<sup>rd</sup> Floor, Lok Nayak Bhawan,  
Khan Market, New Delhi-110 003  
Date: 24-10-2024

**OFFICE MEMORANDUM**

Subject: Processing of cases for authorization of pension/family pension in respect of a Government servant who is not in a position to submit the pension forms on account of any bodily or mental infirmity-reg.

The undersigned is directed to refer to this Department's OM No. 11/15/2022-P&PW(HI)-8363 (2) dated 28-10-2022 vide which instructions relating to obtaining pension claim, in respect of a Government servant, who is not in a position to submit the pension forms on account of any bodily or mental infirmity, in accordance with Rule 57(3) of CCS (Pension) Rules, 2021 and further processing of these Forms in accordance with Rule 59(2) read with Rule 80(5) of these Rules were communicated to Ministries/Departments for information and necessary compliance.

2. It is noticed that the above provisions are not being followed strictly by Ministries/Departments and grievances are being received from retired Government servants/family members.
3. All Ministries/Departments are, therefore, again requested that the above provisions may be brought to the notice of the personnel dealing with the pensionary benefits in the Ministry/Department and attached/subordinate offices thereunder for compliance.

  
(Subhash Chander)

Under Secretary to the Govt. of India  
Tele. No. 24644631

To  
All Ministries/Departments/Organizations (As per standard list)