

Government of India
Ministry of Communications
Department of Telecommunications
(Access Services Wing)

12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi - 110 001

File No: 800-09/2010-VAS(pt)

Dated: 19.02.2024

To

All UAS/ UL (having Access Service Authorization) Licensees

Subject: Amendment in existing KYC instructions for issuing mobile connection to citizens of Nepal and Bhutan visiting India-reg

This is in reference to para 4 of instructions dated 09.08.2012 which, inter-alia, provides that a foreign tourist visiting India is required to provide a copy of passport with valid visa stamp for obtaining mobile connection in India.

2. In this regard, it has been decided that for citizens of Nepal and Bhutan coming from their respective origin countries, following documents may also be treated as valid proof of identity documents as an alternative to passport:

- a. Nepalese/ Bhutanese Citizenship Certificate; or
- b. Voter Identification Card issued by the Election Commission of Nepal/Bhutan; or
- c. Limited validity photo-identity certificate issued by Nepalese Mission/ Royal Bhutanese Mission in India.

3. In case if a citizen of Nepal or Bhutan entering into India from a place other than their respective origin countries, then he/she shall have to provide the copy of Passport along with valid visa stamp.

4. The validity of mobile connection issued to such citizens of Nepal & Bhutan shall not exceed the maximum time permitted to them to remain in India or validity of visa, as the case may be. In addition to this, the validity of such connections shall also not exceed 3 months at a time even if the maximum time permitted to remain in India or validity of visa is beyond 3 months. No international roaming shall be permitted on such mobile connections.

5. The SDR details of all foreign customers shall be shared with designated LEAs & DoT/LSAs on monthly basis separately. The other terms & conditions of instructions dated 09.08.2012 shall remain the same.

Nisha
19.02.2024
(Nisha)
ADG (AS-II)

Copy to:

1. DG (T), DoT HQ, New Delhi for kind information & necessary action.
2. DDG (SA)/ DDG (AI&DIU), DoT HQ, New Delhi-for kind information.
3. JS, CIS, MHA, New Delhi- for kind information.
4. JS, MEA, New Delhi- for kind information.