

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20, Ashoka Road, New Delhi - 110001
(Carrier Services Wing)

No. 311-Misc/2017-CS-I

Dated: 27.01.2022

To

All Licensees of Voice Mail/ Audiotex/ UMS

Subject: Amendment in Voice Mail/ Audiotex/ UMS License Agreement for change in time period of storage of Call Detail Record (CDR)/ Exchange Detail Record (EDR)/ IP Detail Record (IPDR)

As per the **Condition 5.1** of Schedule-II: Part I, General Conditions of License Agreement for Voice Mail/ Audiotex/ Unified Messaging Service (UMS), the LICENSOR reserves the right to modify at any time the terms and conditions of the LICENCE, if in the opinion of the LICENSOR it is necessary or expedient to do so in public interest or in the interest of the security of the State or for the proper conduct of the SERVICE. In pursuance of this condition, the Licensor hereby amends/appends the following in the Voice Mail/ Audiotex/ UMS License Agreement:

Existing Clause	Amended Clause
<p>PART-VI, SECURITY CONDITIONS</p> <p>27.4 The LICENSEE shall make available all detailed information about the conference calls e.g. the parties in conference, date, time, duration of the conference etc. on demand, to licensor or designated security agencies. The list of registered subscribers of Audiotex service provider shall also be given, on demand, to licensor or designated security agencies. The information shall be stored for at least one year period.</p> <p>27.5 The Licensee shall maintain log details including CDRs/IPDRs of all subscribers for services provided. These details shall be maintained for a minimum period of one year.</p>	<p>PART-VI, SECURITY CONDITIONS</p> <p>27.4 The LICENSEE shall make available all detailed information about the conference calls e.g. the parties in conference, date, time, duration of the conference etc. on demand, to licensor or designated security agencies. The list of registered subscribers of Audiotex service provider shall also be given, on demand, to licensor or designated security agencies. The information shall be stored for at least two year period.</p> <p>27.5 The Licensee shall maintain all commercial records/ Call Detail Record (CDR)/ Exchange Detail Record (EDR)/ IP Detail Record (IPDR) with regard to the communications exchanged on the network. Such records shall be archived for at least two years for scrutiny by the Licensor for security reasons and may be destroyed thereafter unless directed otherwise by the Licensor. Licensor may</p>



issue directions /instructions from time to time with respect to commercial records/ CDR/ IPDR/ EDR.

2. This amendment shall be part and parcel of the Voice Mail/ Audiotex/ UMS License Agreement, and all other Terms & Conditions shall remain unchanged.



(Rahul Yadav)
ADG (CS-I)

For and on behalf of the President of India
Ph. No. 011-23036489

Copy to:

1. Secretary (TRAI).
2. DGT, DOT (HQ).
3. Advisor (Economics)/ Wireless Advisor/ Sr. DDG (TEC).
4. DDG (AS)/DDG (DS)/DDG (Satellite)/DDG (LFP)/ DDG (LFA)/ DDG (SPPI)/ DDG (SA)/ DDG (WPF)/ DDG (A/C) --- for kind information please.
5. All Directors of CS Wing.
6. Director (IT) --- may kindly arrange to upload this letter on the website of DoT.

(राहुल यादव)
(RAHUL YADAV)
सहायक महानिदेशक
Assistant Director General
दूरसंचार विभाग, भारत सरकार
Deptt. of Telecom, Govt. of India
नई दिल्ली/New Delhi