

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017-AS-III/Vol.I(Short Codes)/143

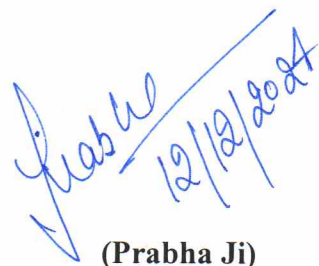
Dated:12.12.2024

To,
All Access Service Providers

**Subject: Allocation of short code 1905 for "Chief Minister Call Centre helpline",
Government of Goa.**

The undersigned is directed to convey the allocation of short code '1905' to Chief Minister Call Centre helpline, Government of Goa for public grievances helpline, with the following features: -

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers.)
 - ii. Accessibility: Restricted (within the State only).
 - iii. Metered service: Called Party Pays.
 - iv. The short code will terminate at: - **1800-233-9263**
 - v. Details and contact number of Nodal person: Shri. Sairaj D. Phadte
Mobile Number 7028637553
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


12/12/2024

(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri S. S. Gill (IAS), Secretary, Office of Secretary (Public Grievances) Government of Goa, Porvorim-Goa. 5th floor, Patto, Panaji, Goa 403 001, with a request to appoint a nodal officer who may contact Spl. DG Telecom/Addl DG Telcom of respective LSA unit, for concerned States/UTs for implementation of the above order.
4. Director (T), DGT HQ (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of the order, as and when approached).
5. A copy for upload on DoT Website.