

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No.16-1/2017/AS-III/Short Codes/08

Dated:15.01.2025

To,
All Access Service Providers.

Subject:Allocation of short code '155304' to Nagpur Municipal Corporation.

The undersigned is directed to convey the allocation of short code '155304' to Nagpur Municipal Corporation for problems related to drainage line choke up, irregular supply of water, repair of roads etc. with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access service providers).
 - (ii) Accessibility: Restricted (i.e. within Nagpur Jurisdiction).
 - (iii) Metered Service: Called Party Pays.
 - (iv) The short code shall be terminated on 1800-233-8800.
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


(Mukesh Kumar)
AD(AS-III)
011-23320168

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Dr. Abhijit Chaudhari (I.A.S.), Commissioner, Nagpur Municipal Corporation, Mahanagar Palika Marg, Civil Lines, Nagpur- 440001 with a request to appoint a nodal officer. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA.
4. Director (T), DGT HQ, DoT (respective LSA field unit may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
5. A copy for upload on DoT Website.