

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-01/2022-AS-III/ ShortCode/83


Dated: 23.07.2024

To,
All Access Service Providers.

Subject: Allocation of short code '1972' to Anti-Narcotic Task Force, Government of Andhra Pradesh.

The undersigned is directed to convey the allocation of short code '1972' to Police Department, Government of Andhra Pradesh for Anti-Narcotics Task Force and to receive complaints from general public by setting up control room, with the following features: -

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers.
 - ii. Accessibility: Restricted (to be accessible within state only)
 - iii. Metered service: Called Party Pays.
 - iv. The short code will terminate at: - **1800-233-5555**
 - v. Details of Nodal Person are given below: - Sri. T. T.Prabhakar Babu, Addl. SP, PCS&S, Mob:- 8712655707
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


23/07/2024
(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Inspector General of Police, Technical Services, Police Department, Government of Andhra Pradesh, Mangalagiri-522502, with a request to appoint a nodal officer. The nodal officer may contact Sr. DDG(LSA), LSA unit of concerned states/UTs, in case of any difficulty.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.