

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017-AS-III/Short Codes/138

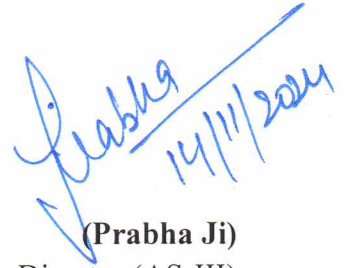
Dated: 14.11.2024

To,
All Access Service Providers

Subject: Activation of outbound calls with sender ID '1930' from Cyber Crime Helpline short code '1930'-regarding.

This is in reference to short code '1930' allocated for Cyber Crime Helpline vide DoT letter dated 02.02.2023 (copy enclosed).

2. In consideration of request of Indian Cyber Crime Coordination Centre, Ministry of Home Affairs, the undersigned is directed to convey the approval for short code '1930' to be used as Sender ID for outbound calling also (two-way communication) for Cyber Crime Helpline Centres in all States/UTs. Details of all States/UTs, Toll Free number, landing number and TSPs are given in Annexure I.
3. Other features will remain the same.
4. All are requested to take necessary action.
5. This is issued with the approval of DDG (AS).


(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri Vishal Dhiman, Deputy Director, Indian Cyber Crime Coordination Centre, Ministry of Home Affairs, Sansad Marg, Police Colony, Connaught Place, New Delhi-110001, with a request to appoint a nodal officer who may contact Spl. DG Telecom/Addl DG Telecom of respective LSA unit, for concerned States/UTs for implementation of the above order.
4. Director (T), DGT Hq (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of the order, as and when approached).
5. A copy for upload on DoT Website.

Annexure I

Sl.no.	Name of the State/Uts	Toll Free Number	Landing Number	TSP
1	ANDAMAN & NICOBAR	18001800847	3192239911	BSNL
2	ANDHRA PRADESH	18001800848	8667118041	Vodafone Idea
3	ARUNACHAL PRADESH	18001800849	3602300209 3602292317 3602291054	BSNL
4	ASSAM	18001800846	3612524494 8811909323 7099033469 7099033479	Airtel
5	BIHAR	18001800850	6122820180	BSNL
6	CHANDIGARH	18001800851	1722748054	BSNL
7	CHHATTISGARH	18001800852	7712510937	BSNL
8	DADRA & NAGAR HAVELI AND DAMAN & DIU	18001800853 18001800854	2602642130 2602221115	BSNL
9	DELHI	18001800855	111930	MTNL
10	GOA	18001800856	8322428187	BSNL
11	GUJARAT	18001800857	7922880022	BSNL
12	HARYANA	18001800859	1722524058 1242655516	BSNL
13	HIMACHAL PRADESH	18001800858	1772600630	BSNL
14	JAMMU & KASHMIR	18001800860	1912436709	BSNL
15	JHARKHAND	18001800878	6512710050	BSNL
16	KARNATAKA	18001800861	8022486012	BSNL
17	KERALA	18001800862	4712766563	BSNL
18	LADAKH	18001800883	1982258980	BSNL
19	LAKSHADWEEP	18001800863	4896263100	BSNL
20	MADHYA PRADESH	18001800866	7552523600	BSNL
21	MAHARASHTRA & MUMBAI	18001800864	2222160080	BSNL
22		18001800865	2226529705	
23	MANIPUR	18001800877	3852444888	BSNL
24	MEGHALAYA	18001800845	3642504001 9402519391	BSNL
25	MIZORAM	18001800882	3892324789 3892313465	BSNL
26	NAGALAND	18001800879	3702242141	BSNL
27	ODISHA	18001800867	6742624250	BSNL
28	PUDUCHERRY	18001800868	4132270106	BSNL
29	PUNJAB	18001800869	1722220042	BSNL
30	RAJASTHAN	18001800870	1412388433	BSNL
31	SIKKIM	18001800871	3592295301	BSNL
32	TAMIL NADU	18001800873	4424746900 4424746901 4424746902 4424746903 4424746904 4424746905 4424746907 4424746908	BSNL
33	TELANGANA	18001800872	4049638539	Airtel
34	TRIPURA	18001800881	3812350046	BSNL
35	UTTARAKHAND	18001800875	1352611020	BSNL
36	UTTAR PRADESH	18001800874	5222217712	BSNL
37	WEST BENGAL	18001800876	3324790255	BSNL

16-1/2017-AS-III/Short Codes

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**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-1/2017/AS-III/Short codes/537/

Dated: 02-02-2023


To,
All Access Service Providers.

Subject: Modification in routing arrangement of Cyber Crime Helpline Short Code 1930 - reg.

In partial modification to DoT letter No. 16-10/2018-AS-III/Short codes/336/20 dated 24.01.2022 (copy enclosed), it is decided that Short Code '1930' and Toll Free number 1800-1800-191 shall be terminated at 35 Toll Free numbers of respective States/ UTs as per the list enclosed.

2. All other features shall remain same.
3. All are requested to take necessary action.
4. This is issued with the approval of competent authority.

Encl: As above.


(Sanchit Kumar Garg)
ADG(AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Manoj Kumar, AGM (MS), Corporate Office, 807, Bharat Sanchar Bhawan, Harish Chandra Mathur Lane, Janpath, New Delhi-110001 w.r.t. letter No.BSNLCO-NWCF/13(11)/2/2020-NOW CFA dated 18.01.2023. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (NT), DGT (HQ), (respective LSA field unit may be asked to coordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

ANNEXURE-1		
Sr.No	CIRCLE	TOLLFREE
1	MIZORAM	18001800845
2	TRIPURA	18001800845
3	MEGHALAYA	18001800845
4	ASSAM	18001800846
5	ANDAMAAM NICOBAR	18001800847
6	ANDHRA PRADESH	18001800848
7	ARUNACHAL PRADESH	18001800849
8	BIHAR	18001800850
9	CHANDIGARH	18001800851
10	CHHATTISHGARH	18001800852
11	DADRA	18001800853
12	DAMAN	18001800854
13	DELHI	18001800855
14	GOA	18001800856
15	GUJARAT	18001800857
16	HIMACHAL PRADESH	18001800858
17	HARYANA	18001800859
18	HARYANA.Gurgram	18001800859
19	JK	18001800860
20	LADAKH	18001800860
21	KARNATAKA	18001800861
22	KERALA	18001800862
23	LAKSHADWEEP	18001800863
24	MAHARASHTRA	18001800864
25	MUMBAI	18001800865
26	MP	18001800866
27	ODISHA	18001800867
28	PUDUCHERRY	18001800868
29	PUNJAB	18001800869
30	RAJASTHAN	18001800870
31	SIKKIM	18001800871
32	TELANGANA	18001800872
33	TAMIL NADU	18001800873
34	UP	18001800874
35	UTTARAKHAND	18001800875
36	WEST BENGAL	18001800876
37	MANIPUR	18001800877
38	JHARKHAND	18001800878
39	NAGALAND	18001800879

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-10/2018-AS-III/Short Codes/336/2

Dated: 24/01/2022

To,
All Access Service Providers,

Subject: Switching over to new shorter code 1930 to Ministry of Home Affairs,
Government of India for National Cyber Crime Reporting Portal (NCRP) -reg.

In partial modification to DoT letter No. 16-03/2013-AS-III/349/945 dated 09.04.2018 (copy enclosed), it is decided that short Code '1930' is allocated to Ministry of Home Affairs, Government of India for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and earlier allocated short code '155260' will be withdrawn within six months from the implementations of these instructions

2. However, in the transition period both short codes i.e. '1930' and '155260' will be working for National Cyber Crime Reporting Portal for Cyber Crime Prevention for Women and Children and will be terminating at Toll Free Number 1800-1800-191.

3. All other features shall remain same.

4. This is issued with the approval of competent authority.

Signed by Sanchit Kumar
Garg
Date: 24-01-2022 16:22:46

(Sanchit Kumar Garg)
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri B.L. Meena Under Secretary, Ministry of Home Affairs, w.r.t your letter dated 06.01.2022, with a request to appoint a nodal officer to implement the helpline. The Nodal Officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.