

1-34/2006-V.I. (Pt.)/2
Government of India
Ministry of Communications and Information Technology
Department of Telecommunication
(Unit: Security)

Dated: 07.10.2008

To,

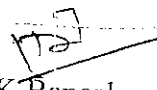
All UASL Licensees and CMTS Licensees,

Sub: Photograph of customers on CAF (Customer Acquisition forms) for acquisition between Nov 2001 & May 2005

As per proforma for post-paid as well as pre-paid mobile connections, circulated vide DOT letter No.800-4/98-VAS (Vol.V)/2 dated 15.09.1998 the requirement of photograph was necessary. Subsequently, the requirement of photograph for pre-paid connections was relaxed vide DOT letter no. 800-04/98-VAS (Vol.VI) dated 22.11.2001. However, the situation was reviewed and decision was taken to mandate the requirement of photograph for pre-paid connection also as already circulated vide letter dated 15.09.1998 and it was communicated to Cellular Service Providers vide DOT letter No.842-336/2002-VAS dated 07.05.2002.

Service Providers have been requesting for clarification on requirement of photograph on CAFs for customers acquired between Nov.2001 & May 2005. The issue has also been raised in the ACT workshop conducted during May 2007 at Mussorie also, wherein it was proposed to be clarified in consultation with Security Agencies.

The issue has been examined and accordingly it is clarified that photographs are necessary on CAF also, for the customers acquired between Nov.2001 & May 2005.


M.K. Bansal
ADG (Security)
011-23715076

Copy to:

1. COAI/UASL
2. All DDsG(TERMCS)
3. DDG(AS-I)/DDG(AS-II)