

No: 1-15/2019-20/IT-I
Government of India
Ministry of Communications
Department of Telecommunications
(1408, Sanchar Bhawan, 20 Ashok Road, New Delhi-100001)

Dated: 13.06.2022

To,

M/s INCA INFOTECH TECHNOLOGIES PVT.LTD
D-23/405, U.G.F., 100 Feet Road, Chhatarpur Hills,
New Delhi-110074

Sub: Suspension for a period of three years to submit the bids in DoT.

Ref: GeM Bid No: GEM/2022/B/2031936 dated: 11-03-2022


Department of Telecommunications (DoT) had floated bid on GeM portal as referred above for procurement of 274 Desktop computers along with MS Office Standard 2021. M/s INCA INFOTECH TECHNOLOGIES PVT.LTD (bidder) has been adjudged as L1 Bidder on Post Reverse auction (RA) by GeM. After declaration of the RA result, M/s INCA INFOTECH TECHNOLOGIES PVT.LTD has sent a mail dated May16, 2022 ,10:50 am stating that *"We have quoted wrong product with MS Office home & Business in places of MS Office Standard 2021 preloaded/installed (perpetual license in the name of DoT). Therefore we request you to do not consider our financial bid"*.

Subsequently, the bidder has sent a letter vide ref: IIT/PC/2022/30 dated 19/05/2022 reiterating that *"We humbly request you to kindly do not award this contract to us"* which is in violation of the Bid Security Declaration.

As M/s INCA INFOTECH TECHNOLOGIES PVT.LTD has backed out for accepting the tender/award of works, the entire process of procurement of 274 desktops has been vitiated thereby adversely affecting the work of DoT as the said computers were planned to be replaced with old outdated computers.

2. The obligations of the said bid under "Buyer Added Bid Specific Terms and Conditions" are as follows:

- a. bidder shall upload a/an certificate/undertaking in compliance to additional specification parameters i.e. (i) supply of MS office standard 2021 (perpetual license) (ii) all accessories such as Mouse, Keyboard and Monitor shall be of the same OEMs whose Desktop has been offered in the bid.
- b. Upload Manufacturer (OEM) authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- c. Bid Security Declaration duly signed by the bidders on their letter pad: I/We accept that if I/We withdraw or modify my/our Bids during the period of validity, or if awarded the contract and fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, I/We will be suspended for a period of three years to submit the bids in DoT.
- d. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery.



In compliance to the above, the bidder had furnished duly signed undertaking dated 21.03.2022 including Bid Security Declaration (para-c above) on their letter pad (copy attached for your reference).

3. As M/s INCA INFOTECH TECHNOLOGIES PVT.LTD has backed out for accepting the tender/award of works, in view of the above-mentioned provisions of the bid, Competent Authority has decided to suspend 'M/s INCA INFOTECH TECHNOLOGIES PVT.LTD' for a period of three years w.e.f. 13.06.2022 to submit the bids in DoT in violation of the Bid Security Declaration.

M Kumar
13-6-2022
(Naveen Kumar)
ADG(IT)

Copy to:

1. The CEO, GeM with a request for suitable action Please
2. PPS to AS(T) for kind information Please.
3. The DDG(C&A) for kind information Please
4. Notice Board of e-office for kind information to all Divisions of DoT, HQ and Field Units.
5. DoT website for kind information to all.
6. The OEM of the Offered Product viz. M/s ACER INDIA PRIVATE LIMITED, Embassy Heights 6th Floor, No.13, Magrath Road, Bangalore – 560025 for necessary action in the matter.