

No. 20-562/2017 AS-I
Government of India
Ministry of Communications
Department of Telecommunications
(Access Services Division)
Sanchar Bhawan, Ashoka Road, New Delhi-110001

2nd March 2020

To

All UL (VNO) Licensees with Access Service
and Access Service Category 'B' authorization.

Subject: Amendment in UL (VNO) guidelines for provision of connectivity of multiple operators in an EPABX owned and operated by a VNO (Virtual Network Operator) Category 'B' Licensee-reg.

As per clause 6 of Guidelines for grant of Unified License (Virtual Network Operators), the LICENSOR reserves the right to modify at any time these guidelines and terms and conditions of the LICENSE, if in the opinion of the LICENSOR it is necessary or expedient to do so in public interest or in the interest of the security of the State or for the proper conduct of the telegraphs. The decision of the LICENSOR shall be final and binding in this regard. In pursuance to this condition, the LICENSOR hereby amends the following clause in UL (VNO) guidelines:

Existing clause	Amended clause
4.1.(xxiii)VNOs will be allowed to have agreements with more than one NSO for all services other than Access Service and such services which need numbering and unique identity of the customer. For Wire line Access service through EPABX, the connectivity of different NSOs at different EPABX is allowed, however, the connectivity with more than one NSO at a particular EPABX shall not be permitted.	4.1.(xxiii)VNOs will be allowed to have agreements with more than one NSO for all services other than Access Service and such services which need numbering and unique identity of the customer. For Wire line Access service through EPABX, the connectivity of different NSOs at different EPABX is allowed, however, the connectivity with more than one NSO at a particular EPABX shall be governed by the Terms & Conditions of respective service authorization as mentioned in the License Agreement or as per the directions/ instructions issued by the Licensor from time to time.

2. Please acknowledge receipt.

Prashant Verma
(Prashant Verma)
ADG (AS-I)

For and on behalf of the President of India
Ph. No. 23036580

Copy To:

1. Secretary (TRAI).
2. Sr. DDG (TEC)/ Wireless Advisor/ DDG (LFP)/ DDG (LFA)/ DDG (SA)/ DDG(SPPI)/ DDG(P&N), DGT-HQ and DDG (WPF).
3. Advisor (Economics)/ DDG (CS)/ DDG (DS)/ DDG (A/C) for kind information please.
4. CMD, BSNL/ CMD, MTNL/ CVO.
5. All Unified Licensees with Access Service authorization/ All UAS Licensees/ All CMTS Licensees/ All Basic Service Licensees.
6. Director (IT) may kindly arrange to upload this letter on the website of DoT.
7. All Directors of AS Division.