Government of India
Ministry of Communications & IT
Department of Telecommunications
(Access Services Wing)
Sanchar Bhawan, 20, Ashoka Road, New Delhi - 110 001


To

All CMTS/USA/UL(AS)/UL (having Access Service Authorization) Licensee(s)
[Except Assam, North East and J&K Licensed Service Areas]

Subject: Acceptance of e-Aadhaar as a valid Proof of Identity/Proof of Address
(PoI/PoA) document for issuing mobile connection -regarding

It has been decided by the Competent Authority that the e-Aadhaar letter
(downloaded version of Aadhaar card from UIDAI website) may be treated as a
valid Proof of Identity/Proof of Address (PoI/PoA) document for issuing mobile
connection subject to the condition that, the authorized person at the Point of Sale
(PoS) shall verify the details mentioned in prospective customer’s e-Aadhaar letter
(Name, address, date of birth, gender) from UIDAI at the time of issuance of SIM
card.

2. The authorized person at PoS shall also record, a declaration on the printed
copy of e-Aadhaar letter, with his/her name, signature, date, PoS code and PoS
stamp containing address, stating that he/she has seen the customer and matched
the details of the customer (Name, address, date of birth, gender) mentioned in e-
Aadhaar letter with the details received from UIDAI. The e-Aadhaar letters attached
with CAF, not bearing such declaration by the authorized person at PoS, will not be
accepted as valid PoI/PoA.

3. All other instructions issued by the Department in subscriber verification
process shall remain the same.

(Prashant Verma)
ADG (AS-II)

Copy to:
1. The Director General, UIDAI for kind information please.
2. Sr. DDG (TERM), DoT for kind information and necessary actions please.
3. All DDsG TERM Cells for kind information and necessary actions please.
4. Director (IS-I), MHA for kind information.
5. Director (AS-I)/Director (AS-III)/Director (AS-IV)/Director (AS-V).
6. Director (IT) for uploading on DoT website under “Access Services-
Subscriber verification” head.
7. COAI/ASUPI.