

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3(5)/2013-AS.III/29/369 |

Dated 13/10/2015


To

All Access Service Providers.

Subject:- Allocation of Short Code '1323' to IRCTC Railway e-Catering Services.

I am directed to convey the approval of competent authority for allocation of Short Code '1323' to IRCTC Railway e-Catering Services with features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation. to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD, BSNL/CMD, MTNL.
3. Shri Dharm Gaj Prasad, Group General Management/Infrastructure, Indian Railway Catering and Tourism Corporation Ltd, 11th Floor, B-148, Statesman House, Barakhamba Road, New Delhi-110001 with reference to letter No. 2015/IRCTC/Infra./Telecom/e-catering/Tollfree dated 30/09/2014 with a request to kindly circulate this instruction to all State/UTs. They may further be requested to appoint a nodal officer to implement the helpline.
4. Director (TERM-1), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.