

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2011/AS-III/Vol.III/209/.6.76

Dated: 02/05/2017

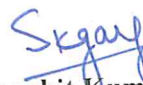
To,

All Access Service Providers.

Subject:- Allocation of Short Code 1932 regarding.

The undersigned is directed to convey that the charging pattern of short code 1932 issued as IAF Helpline vide DoT letter 16-3/2011-AS-III/Vol III/200/542 dated 10/04/2017 is modified as Calling Party pays instead of Called party pays. Remaining features shall remain the same.

This is issued with the approval of Sr. DDG (AS).


(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri Devesh Vatsa, Air Cmde, PD Sigs (Air), AIR HQ (Vayu Bhavan), Rafi Marg, New Delhi-110106 w.r.t your letter of even no. dated 20/04/2017.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol-III/200/642

Dated:10/04/2017

To,
All Access Service Providers

Subject:-Allocation of Short Code to Indian Air Force (IAF) reg.

The undersigned is directed to convey the approval for allocation of Short Code '1932' for Indian Air Force (IAF) Helpline with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: Called party pays.
2. The earlier issued short code 155256 as Indian Air Force (IAF) Helpline is withdrawn with immediate effect.
 3. All are requested to take necessary action.
 4. This is issued with the approval of Sr. DDG (AS).

S. Garg
10/04/2017
(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel.:011-23036444
Email:sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL / CMD BSNL.
3. DG, COAI/SG, AUSPI.
4. Shri. Devesh Vatsa, Air Cmde, PD sigs (Air), Air HQ (Vayu Bhavan), New Delhi-110106 with reference to your letter no. AIR HQ/S.21648/21/2/AFNET dated 21/02/17 (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
5. Director-(TERM-I), DoT-(HQ):-(respective TERM-Cells may be asked to co-ordinate with Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.