

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III (Part III)/171/...415/

Dated:28/10/2016

To,

All Access Service Providers.

Subject:- Allocation of Short Code '155250' for citizen centric helpline to Govt of Tamil Nadu regarding.

The undersigned is directed to convey the approval of competent authority to allocate Short Code '155250' for **Citizen Centric Helpline to Directorate of e-Governance, IT Deptt., Govt. of Tamil Nadu** with following features:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service Called party pays.
2. All are requested to take necessary action.


(Sanchit Kumar Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governanace Agency, 5/9 Kavignar Bharathidasan Salai, Alwarpet, Chennai-600018 to appoint a nodal officer to implement the helpline.The Nodal officer may contact DDG (TERM), TERM Cell, Chennai, Tamil Nadu).
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.