Government of India  
Ministry of Communications 
Department of Telecommunications 
Access Services Wing 
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III (Part-III)/158/2016 

Dated: 30/10/2016

To,
All Access Service Providers.

Subject:- Allocation of Short Code to CRPF reg.

The undersigned is directed to convey the approval of competent authority for allocation of Short Code 144117 as CRPF Helpline to CRPF for the state of Jammu & Kashmir with following features as mentioned below:

(i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers).

(ii) Accessibility: Un-restricted i.e. available on STD also.

(iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).

2. All are requested to take necessary action.

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.

2. Zulfiquar Hasan, IG, Kashmir Sector, Srinagar, CRPF with reference to your letter no M.V-1/2016-EC-I dated Oct 16. (It is requested to appoint a nodal officer to implement the helpline, as and when decided).

3. CMD MTNL / CMD BSNL.

4. DG, COAI/SG, AUSPI.

5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

6. ADG (IT) with request to kindly upload on DoT Website.