

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III (Part-III)/158/397f

Dated 22/10/2016


To,

All Access Service Providers.

Subject:- Allocation of Short Code to CRPF reg.

The undersigned is directed to convey the approval of competent authority for allocation of Short Code 14411 as CRPF Helpline to CRPF for the state of Jammu & Kashmir with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.


(Sanchit Kr. Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. Zulfiqar Hasan, IG, Kashmir Sector, Srinagar, CRPF with reference to your letter no M.V-1/2016-EC-4 dated Oct 16. (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
3. CMD MTNL / CMD BSNL.
4. DG, COAI/SG, AUSPI.
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.