

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No. 16-3/2013-AS.III/423/...1245/

Dated 10/04/2019

**To,**

All Access Service Providers.

**Subject: Allotment of short code '14409' to GST Network regarding.**

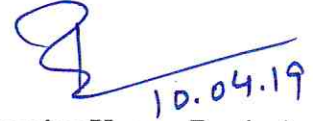
The undersigned is directed to convey the approval for allocation of short code '14409' to GSTN for Voice services with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
- (ii) Accessibility: Un-restricted i.e. available on STD.
- (iii) Metered Service: Called Party Pays i.e. Call charges to be borne by GST Network.
- (iv) 2-way Communications (short code can be used as sender-ID).

2. The given allocation for Voice services is in addition to the allocation made vide DoT letter dated 18-10-2018 for SMS services to GST Network.

3. All are requested to take necessary action.

4. This is issued with the approval of DDG (AS).



(Dhananjay Kumar Ranjan)

Dir. (AS-III)

Ph. No:011-23036387

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. CEO, GST Network, 4<sup>th</sup> Floor, Worldmark 1, East Wing, Asset 11, Hospitality District, Aerocity, New Delhi-1100037, email:info@gstn.org.in w.r.t your letter GSTN/Tech/NIC/Apps/ 2016 dated 25-03-2019, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ), (respective LSA field unit-Delhi LSA may be asked to coordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/400/1109

Dated 18/10/2018

To,  
All Access Service Providers.

CORRIGENDUM

Subject: Allocation of short code '14409' to GST Network for GST return filing regarding.

In supersession to this office letter No.16-3/2013/AS-III//389/1091 dated 28-09-18 (copy enclosed), the undersigned is directed to convey the approval for allocation of short code '14409' to GST Network for SMS services for GST return filing with features as:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - ii. Accessibility: Un-restricted i.e. available on STD also and SMS should terminate on NIC SMS gateway.
  - iii. Metered Service: Called Party Pays i.e. Call charges to be borne by GST Network.
  - iv. 2-way Communication (short code can be used as sender-ID).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS-I).

*S. K. Garg*  
(Sanchit Kumar Garg)  
ADG (AS-III)  
18/10/2018

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. CEO, GST Network, 4<sup>th</sup> Floor, Worldmark 1, East Wing, Asset 11, Hospitality District, Aerocity, New Delhi-1100037, email:info@gstn.org.in w.r.t your letter GSTN/CEO office/2018/26 dated 14-08-2018, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ), (respective LSA field unit-Delhi LSA may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

File No.16-3/2013-AS-III

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/389/.../09/1/

Dated: 29/09/2018

To,  
All Access Service Providers.

Subject: Allocation of short code '14409' to GST Network for GST return filing service regarding.

The undersigned is directed to convey the approval for allocation of short code '14409' to GST Network for GST return filing service with features as:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - ii. Accessibility: Un-restricted i.e. available on STD also.
  - iii. Metered Service: Called Party Pays i.e. Call charges to be borne by GST Network.
  - iv. 2-way Communication (short code can be used as sender-ID).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS-I).

*S. Garg* 29/09/2018  
(Sanchi Kumar Garg)  
ADG (AS-III)  
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. CEO, GST Network, 4<sup>th</sup> Floor, Worldmark I, East Wing, Asset 11, Hospitality District, Aerocity, New Delhi-1100037, email:info@gstn.org.in w.r.t your letter GSTN/CEO office/2018/26 dated 14-08-2018, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ), (respective LSA field unit-Delhi LSA may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.