

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III( Part-I)/39/273

Dated 28/07/2015


To

All Access Service Providers

**Subject:-Allocation of Short Code '1079' as disaster management services helpline to all State Govt. /UTs regarding.**

I am directed to convey the approval of competent authority for allocation of Short Code '1079' disaster management services helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Non-Metered Service.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries ( It is requested the allocation of "Short Code '1079' as disaster management services helpline to all State Govt./UTs) is requested appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Home Affairs, North Block, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodal officer to implement the helpline. as and when decided.
4. Director (TERM-I). DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.