

**Government of India**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-3/2009/AS-III(Part) /124/...7.65/

Dated: 31/08/2017

To,  
**All Access Service Providers.**

The undersigned is directed to convey the approval of competent authority that charging pattern of short code '104' which has been allocated as 'Health Information Helpline' (copy enclosed) may be provided as Called Party Pays for state of Odisha.

2. All other features specified for the short code '104' shall remain unchanged.
3. This is issued with the approval of Sr. DDG (AS).

*Skgary*  
*31/08/2017*  
(Sanchit Kumar Garg)  
ADG (AS-III)  
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Mission Director, NHM, Odisha, Deptt. of Health & Family Welfare, Govt. of Odisha, Unit-8, SIHFW Annexed Building, Bhubaneswar-751012 w.r.t your letter dated 24/07/2017.
4. Director (TERM-I), DoT (HQ).
5. A copy for upload on DoT Website.

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.I (Short Code)/882

Dated 22/04/2014


To

All Access Service Providers

**Subject:- Allocation of Short Code '104' as 'Health Information Helpline' to all State Govt./UTs regarding.**

I am directed to convey the approval of competent authority for allocation of Short Code '104' as Health information Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries
2. Secretary, TRAI
3. CMD MTNL.
4. CMD BSNL.
5. Secreter, Govt. of Punjab with reference to your D.O. letter No.PHSC/BME/14/209 dated 24/03/2014.
6. Mission Director, NHM, Govt. of Odisha with reference to your letter No.OSH&FWS/PTC/6249/2014 dated 25/03/2014.
7. Director (S-I), DoT (HQ).
8. ADG (IT) with request to kindly upload on DoT Website.