

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20, Ashoka Road, New Delhi-110001
(Access Services-V Section)

No.: AS-25/1/2017-AS-V-Part (1)

Date:13.11.2018

To,

All licensees holding CMTS/ UASL/ UL with access service authorization

Subject: Overriding of DND facility for Disaster Early Warning Messages - reg.

This is with reference to letter No. 24/01/2016 Comn & IT dated 04.07.2018 (a copy enclosed as **Annexure**) from National Disaster Management Authority (NDMA), through which, NDMA has communicated that, during pilot testing of Common Alerting Protocol (CAP) System, the persons registered with Do-Not-Disturb (DND) facility did not receive disaster early warning messages disseminated from the CAP System.

2. In this regard, attention is invited to the clause 29.6 of the Unified License which, *inter-alia*, provides that "*The Licensee shall follow the guidelines/ directions/ standard operating procedures as may be prescribed for the disaster management/ emergency response services or any other instruction issued by Licensor in this regard from time to time...*". Keeping in view the importance of the disaster early warning messages disseminated from the CAP System, the Department of Telecommunications, hereby, directs all licensees holding CMTS/ UASL/ UL with access service authorization to make suitable provision in their telecom networks so that their mobile subscribers registered with DND facility may also receive disaster early warning messages disseminated from the CAP System.

3. A compliance to this effect may kindly be furnished to this office within 30 days of issuance of this letter.

Enclosure: As above

Punit
13.11.2018
(Punit Kumar)

Assistant Director (AS-V)

Copy to:

- (i) The Joint Secretary (Mitigation), National Disaster Management Authority (NDMA), A-1, Safdarjang Enclave, New Delhi -110029
- (ii) The Director (IT), DoT-HQ, New Delhi with a request to upload the letter on DoT's web-site



Government of India
NATIONAL DISASTER MANAGEMENT
AUTHORITY

A-1, Safdarjung Enclave, New Delhi - 110029

Tele: 26701815 Fax: 26701840

(e-mail : jamp@ndma.gov.in)



F.No.24/01/2016 Comn & IT (FTS-8925)

Dated, 4th Jul, 2018

To

The Member (Technology),
Ministry of Communication,
Department of Telecommunications (DoT),
Sanchar Bhawan, 20- Ashoka Road,
New Delhi -110001.

Subject:- Overriding of DND facility for Disaster Early Warning Messages.

At the outset, NDMA expresses its gratitude to Department of Telecommunication & C-DoT for developing CAP system for dissemination of Early Warning messages to public in integrated and geo-fenced manner. Pilot testing has been carried out with Andhra Pradesh, Assam, Kerala, Tamil Nadu, Uttarakhand and J&K States successfully. On the request of J&K State, the system is being used for Shri Amarnath Ji Yatra. As and when J & K state needs, messages are being disseminated on the route to Yatries as well as state responders involved.

2. During pilot testing feedback has been received that the persons registered with DND facility did not receive the early warning messages, however such messages can prove to be life savers many times.
3. If disaster messages can override or bypass DND server and early warning signals can also be disseminated to customers having DND facility, the effectiveness of CAP system will increase in disaster management in view of increased penetration.
4. In view of above, you kindly do needful for override of DND server for disaster related messages.

Anil Kumar Sanghi

(Anil Kumar Sanghi)
Joint Secretary (Mitigation)