

SECTION 2:

Inter se Priorities among Key Objectives, Success indicators and Targets

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6					Year end evaluation	
				Success Indicator	Unit	Weight	Target / Criteria Value						
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor		
									100%	90%	80%	70%	60%
1	(i) Spectrum Policy-optimum utilization of scarce spectrum resource	15	a) Finalizing allocating criteria of 2G spectrum	No. of months from the date of receipt of TRAI recommendation	Months	8	2 ½	3	4	5	6	Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received only on 8.2.2011. Further details are as under On 8.2.2011 TRAI has submitted its recommendations on Spectrum Management & Licensing framework in continuation to its earlier recommendations issued on 11.5.2010. DoT has sought some	
			b) Finalizing of M&A guidelines	No. of months from the date of receipt of TRAI recommendation	Months	7	2 ½	3	4	5	6		

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				Success Indicator	Unit	Weight	Target / Criteria Value						
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									100%	90%	80%	70%	60%
												clarifications on recommendation vide letter dated 15/4/2011. TRAI has informed the DoT that it will provide clarifications in a weeks' time.	
	(ii) Policy to guard against malwares, spywares, trapdoors and ensuring security in telecom networks and measures to deal with cyber warfare	9	Approval of policy	Approval by December, 2010	Date	9	15 Dec. 2010	31 Dec. 2010	31 Jan. 2011	28 Feb. 2011	31 March, 2011	Policy to guard against malwares, spywares, trapdoors and ensuring security in telecom networks and measures to deal with cyber warfare has been issued in the form of amendments to the license on 28.07.2010.	
	(iii) Policy on grant of licences including rationalizing licence fee structure	10	a) Rationalizing Licensing Policy across various licenses.	No. of months from the date of receipt of TRAI recommendation	Months	4	2½	3	4	5	6	Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received	
			b) Uniform Licence Fee	No. of months from the date of receipt of TRAI	Months	2	2½	3	4	5	6		

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				Success Indicator	Unit	Weight	Target / Criteria Value						
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor		
								Good					
									100%	90%	80%	70%	60%
				recommendation								<p>only on 8.2.2011. Further details are as under</p> <p>On 8.2.2011 TRAI has submitted its recommendations on Spectrum Management & Licensing framework in continuation to its earlier recommendations issued on 11.5.2010. DoT has sought some clarifications on recommendation vide letter dated 15/4/2011. TRAI has informed the DoT that it will provide clarifications in a weeks' time.</p>	
			c) Policy on mobile virtual network operators(MVNOs)	Policy by April 2010	Date	2	20 April 2010	30 April 2010	31 May 2010	30 June 2010	31 July 2010	<p>New Recommendations have been issued by TRAI. Policy need to be framed. In view of new</p>	

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									100%	90%	80%	70%	60%
												recommendations of TRAI earlier target date become irrelevant.	
			d) Policy on Voice on Internet Protocol (VoIP)	No. of months from the date of receipt of TRAI recommendation	Months	2	2 ½	3	4	5	6	<p>Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received only on 8.2.2011. Further details are as under</p> <p>No TRAI Recommendation with reference to Internet Telephony is pending. With regard to recommendations of TRAI on Spectrum Licensing framework dated 11.5.2010 and further recommendation dated 8.2.2011 are</p>	

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							Good					
						100%	90%	80%	70%	60%		
												under consideration which include Unified Licence (UL) also. The proposed UL may also include Internet and Internet Telephony services.
	(iv) Revised Policy on Merger & Acquisition including rationalizing of spectrum usage charges	6	Approval of Policy	No. of months from the date of receipt of TRAI recommendation	Months	6	2 ½	3	4	5	6	<p>Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received only on 8.2.2011. Further details are as under</p> <p>On 8.2.2011 TRAI has submitted its recommendations on Spectrum Management & Liciencing framework in continuation to its earlier</p>

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	Objective	Weight		Actions	Success Indicator	Unit	Weight	Target / Criteria Value					
								Excellent	Very Good	Good	Fair		Poor
								100%	90%	80%	70%		60%
												recommendations issued on 11.5.2010. DoT has sought some clarifications on recommendation vide letter dated 15/4/2011. TRAI has informed the DoT that it will provide clarifications in a weeks' time. (
	(v) Convergence of IT, Broadcasting and Telecom	3	Approval of Policy	Approval by March 2011	Date	3	15 Mar 2011	31 Mar 2011	15 April 2011	30 April 2011	15 May 2011	Earlier communication convergence bill 2001 could not be pursued due to the issues raised by Ministry of Information & Broadcasting regarding content. The fresh Policy related to convergence of IT, Broadcasting & Telecom could not be framed as it will require	

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						Good							
									100%	90%	80%	70%	60%
												<p>detailed consultation with Ministry of Information & Broadcasting, DIT as well as TRAI. TRAI has already given the recommendation on implementation of digital addressable cable TV system in India on 05-08-2010 which is being examined by Ministry of Information & Broadcasting. Similarly TRAI has given the last recommendation on spectrum management and licensing framework on 08-02-2011 on which DOT has sought</p>	

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									100%	90%	80%	70%	60%
												some clarification on 15-04-2011 on from TRAI.	
2	Enhancing spectrum availability for commercial use	10	a) Vacation of Minimum 5 MHz band from Defence.	Vacation by June 2010	Date	5	15 May 2010	30 June 2010	31 July 2010	31 Aug. 2010	30 Sept. 2010	Ministry of Defence has released 10 MHz on 31.08.2010 in the frequency band 1920-1980 MHz.	
			b) Promulgation of Defence band	Promulgation by June 2010	Date	4	15 May 2010	30 June 2010	31 July 2010	31 Aug. 2010	30 Sept. 2010	Defence band up to 40 GHz were finalised except for the frequency band 1700-2000 MHz on 10 August 2010.	
			c) Initiation of measures to vacate spectrum from users other than Defence	Reaching MOU with the respective Departments	Date	1	1 st Mar 2011	31 st Mar 2011	?	?	?	?	1.DoT vide letter dated 23 February 2011 has requested MI&B to restrict the Terrestrial TV operation including planned mobile TV below 698 MHz in order to make the frequency band 698-

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									100%	90%	80%		70%	60%
												806 MHz available for BWA services. 2.A meeting of expert Group to ensure compatibility between MSS and Terrestrial Services was held on 14.01.2011 in order to make available the frequency band 2535-2555 MHz for BWA services. 3.Dialogue has been initiated with Power Grid Corporation of India to shift their assignments in the frequency band 2300-2400 MHz in order to make available the frequency band.		
3	Rapid Expansion of Telecom infrastructure for Voice, Data &	17	a) Facilitating increase in overall teledensity	From 50% to 58%	% age	2	59	58	57	56	55	69.29 (As on 28 th Feb.2011)		

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									100%	90%	80%		70%	60%
	Broadband with special emphasis on rural and remote areas													
			b) Facilitating increase in rural teledensity	From 22% to 32%	% age	2	31	30	29	28	27	32.99% (As on 28 th Feb.2011)		
			c) Creation of infrastructure for provision of mobile services in rural and remote areas	Award of contract to set up 10,000 sharable infrastructure sites	Date	2	14 Aug. 2010	30 Sept.2010	31 Oct. 2010	30 Nov. 2010	31 Dec. 2010	Phase-II of the Shared Infrastructure Scheme was proposed in 2008 for providing mobile services in remaining uncovered rural and remote areas of the country wherein about 10,128 towers were proposed in the country to cover 63,344 villages. But, the scheme could not materialise as these left our villages did not have enough potential to be shared by a number of operators.		

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									100%	90%	80%	70%	60%
												Hence in view of no business case for a Shared Infrastructure Scheme, the plan of the scheme was restructured to provide integrated wireless mobile voice & broadband services in all left our uncovered rural & remote areas of the country irrespective of the number of towers needed for providing such coverage in the year 2010	
			d) Total Broad Band (BB)connections	To increase overall Broad Band connections to 12 mn from 8 mn	Nos. in millions	4	12.5	12	11	10	9	11.87 million	
			e) BB connections in rural areas	Providing 8,00,000 BB	Nos.	4	8,25,000	8,00,000	7,20,000	6,40,000	4,80,000	265938 connections as on 31.3.2011	

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									100%	90%	80%	70%	60%
				connections during the year								(33.24%)	
			f) providing BB connectivity to CSCs	Increase from 40,000 to 1,00,000 (60,000 during the year)	Nos.	3	65,000	60,000	54,000	48,000	42,000	49912 total covered. (
4	Developing consumer grievances redressal mechanism	5	a) Implementation of Mobile Number Portability	Implementation across the country	Date	4	31 Aug. 2010	30 Sept. 2010	31 Oct. 2010	30 Nov. 2010	31 Dec. 2010	Implemented on 25 th Nov., 2010 in Haryana and 20 th January 2011 in rest of the country.	
			b) Department would approach TRAI recommending an effective and affordable consumer redressal system to adequately address the large number of consumer grievances and complaints	Getting the recommendation from TRAI	Date	1	1 st Mar 2011	31 st Mar 2011	?	?	?	TRAI has issued Telecom Consumer Redressal of Grievances Regulation, 2007. TRAI is also in the process of reviewing the same and holding open house discussions. DoT on its part has already implemented Centralised Public Grievance Redressal and Monitoring System	

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						100%	90%	80%	70%	60%		
												as per direction of DARPG and Cab. Sectt. On 1-4-2008.
5	Promoting R&D and manufacturing telecom related equipment	6	a) Formation of Joint Venture of telecom companies in telecom domain at ITI Bangalore, Naini and Rai Bareilly units	Date of signing of agreement with the strategic partners	Date	2	15 Aug 2010	30 Sept.2010	31 Oct. 2010	30 Nov. 2010	31 Dec. 2010	Since no bids were received the target could not be achieved.
			b)Facilitating Export of telecom equipment	Rs. 12,000 crore	Rs. in crore % of review	2	12,500	12,000	10,800	9,600	8,400	Export of Telecom Equipment worth Rs 6486.45 Cr. Up to Sept 2010. Based on the same trend the export of telecom equipment during the year 2010-11 is estimated to be Rs 12500 Cr. Data for the complete year will be available by July 2000.

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								100%	90%	80%	70%		60%
			c) Midterm review of TCOEs	100% review of TCOEs with availability of report including the revised strategy		2	100%	90%	80%	70%	60%	Regular meetings are being held by the Governing Council as well as Academic and Industry Co-ordinators of TCOEs. Meetings of Governing Council and of Coordinators have already taken place.	
6	Migration of network from Ipv 4 to Ipv 6	6	a) preparation of migration plan of operators	Preparation by June 2010	Date	3	15 June 2010	30 June.2010	15 July 2010	31 July 2010	14 Aug. 2010	Completed on 29.4.2010.	
			b) Creating test bed	Preparation by June 2010	Date	3	15 June 2010	30 June.2010	15 July 2010	31 July 2010	14 Aug. 2010	Project Estimate completed on 11.1.2011. Finalisation of tender document completed on 1.3.2011, Opening of Tenders completed on 18.4.2011. Evaluation of Tenders is in progress.	
7	Efficient Functioning of RFD System	5	a) timely submission of Draft for Approval	On-time submission	Date	2	Mar. 5 2010	Mar. 8 2010	Mar. 9 2010	Mar. 10 2010	Mar.11 2010	Since finalisation of RFD was dependent on TRAI	

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									100%	90%	80%	70%	60%
												<p>recommendation on various issues related to spectrum management and licensing framework and the TRAI recommendation was received on 8.2.2011</p> <p>Extension was sought and the same would be sent shortly.</p>	
			b) timely submission of Results	On-time submission	Date	1	May 2 2011	May 3 2011	May 4 2011	May 5 2011	May 6 2011	Submitted on 2 nd May 2011.	
			c) Finalise Strategic Plan (after meeting intermediate deadlines)	Finalise the strategic plan for next 5 years	Date	2	Dec. 10 2010	Dec. 15 2010	Dec. 20 2010	Dec. 24 2010	Dec.31 2010	<p>Since finalisation of Strategic Plan was dependent on TRAI recommendation on various issues related to spectrum management and licensing framework and the TRAI recommendation was received on 8.2.2011</p>	

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											Excellent		Very Good	Good	Fair	Poor
											100%		90%	80%	70%	60%
												Extension was sought. Strategic Plan has been approved by the Telecom Commission on 29/4/2011 and is being sent shortly.				
8	Improving Internal Efficiency of Ministry/Department	6	a) develop RFDs for all Responsibility Centers (Subordinate Offices, Attached Offices, Autonomous Bodies)	Percentage of RFDs covered	%	2	100	95	90	85	80	RFDs for all Responsibility Centres (USOF, C-DOT and TEC) were received within the target date. However, since revised guide lines for RFD for RCs were received from Cab. Sectt. the same again been revised and the Feedback is being given to the RCs to put up their RFD on their websites.				
			b) Implementation of Sevottam	Create Sevottam compliant system to	aDate	2	Oct. 1 2010	Oct. 5 2010	Oct. 11 2010	Oct. 15 2010	Oct.20 2010	Complied. Report already sent to Cab. Sectt. on 10/2/2011.				

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								100%	90%	80%	70%	60%
				implement, monitor and review Citizens Charter								
				Create Sevottam compliant system to redress and monitor public grievances	Date	2	Oct. 1 2010	Oct. 5 2010	Oct. 11 2010	Oct. 15 2010	Oct.20 2010	Complied. Report already sent to Cab. Sectt. on 10/2/2011.
9.	Ensuring compliance to the Financial Accountability Framework	1	Timely submission of ATNs on Audit Paras of C & AG	Percentage of ATNs submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year	Percentage (%)	0.5	100%	90%	80%	70%	60%	20%
			Timely submission of ATRs to the PAC Sectt. On PAC Reports	Percentage of ATRs submitted within due date (6 months) from	Percentage (%)	0.5	100%	90%	80%	70%	60%	100%

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	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor	
									100%	90%	80%	70%
				date of presentation of Report to Parliament by PAC during the year								
		1	Early disposal of pending ATNs on Audit Paras of C & AG Reports presented to Parliament before 31.3.2010	Percentage of outstanding ATNs disposed off during the year	Percentage (%)	0.5	100%	90%	80%	70%	60%	66.67%
			Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2010	Percentage of outstanding ATRs disposed off during the year	Percentage (%)	0.5	100%	90%	80%	70%	60%	No ATR are pending in respect of PAC. Reports presented to Parliament before 31.3.2010 during the year 2010-11.

