No. 18-7/2007-OSP
Government of India
Ministry of Communications & IT
Department of Telecommunications

New Delhi, dated the 23rd August, 2007

PRESS NOTE

Subject: Decentralisation of registration of Call Centres (Domestic and International) under 'Other Service Provider' (OSP) category and Telemarketers under 'Telemarketing' category from DoT (HQ) to the field units of VTM Cells.

It has been constant endeavour of the Government to usher in policy decisions that could facilitate better telecommunications facilities to the people as per National Telecom Policy 1999.

2. Government has now decided to decentralize the registrations of call centres (Domestic and International) under the 'Other Service Provider' (OSP) category and the Telemarketers under 'Telemarketing' category from the Department of Telecom (Headquarters) to the respective Vigilance Telecom Monitoring (VTM) Cells of the following 10 circles in the first phase **with effect from 01.09.2007** :-

Sl No.	Name of Circle	Office Address of VTM	Area of jurisdiction of VTM
1	Tamil Nadu	5th floor, LIC Building, No.1544, Trichy Road, Coimbatore- 641 018	Tamilnadu Tel. Circle
2	Karnataka	II Floor, Aminity Block, Palace Road, Bangalore-560001	Karnataka Tel. Circle excluding Bangalore Tel. Distt.
3	Andhra Pradesh	D-11, Telecom officer's Complex, Tikkel Road, Mogalrajpuram, Vijayawada - 520 010, AP	AP Tel. Circle excluding Hyderabad Tel. Distt.
4	Maharashtra	1st Floor Khamla Telephone Exch. Khamla Nagpur-440025	Maharashtra excluding Pune Tel. Distt.
5	Delhi	5/6th Floor, MTNL Telephone Exchange Building, Nehru Place, N Delhi-19.	Delhi including Ghaziabad, Noida, Faridabad, & Gurgaon
6	Haryana	3rd Floor , Room # 314, Telephone Exchange Building, Mall Road, Ambala Cantt, Ambala.	Haryana Tel. Circle
7	Gujarat	1st Floor, P&T Administrative Building, Khanpur, Ahmedabad-380001	Gujarat excluding Ahmedabad Tel. Distt.

8	Kolkata	82, Bullygunj Place, II Floor, Near Convergence Hall, Kolkata-700019	Kolkata Service Area
9	Chennai	3rd Floor, Kellys Telephone Exchange, 22 Kellys Road, Chennai-10.	Chennai Metro Distt. & Pondicherry Tel Distt.
10	Mumbai	4th Floor, Versova Tele Exchange Bldg, S V Road, MHADA, SVP Nagar, Andheri(W), Mumbai - 400053.	Mumbai Metro Distt.

3. Accordingly **with effect from 01.09.2007,** the OSPs seeking registration of call centres (Domestic and International) in the above 10 circles should apply directly to the Heads of the respective VTM Cells **as per location of the proposed call centres** and for remaining circles to Under Secretary(CS-I), Department of Telecom, Sanchar Bhawan, New Delhi.

4. Similarly, while Telemarketers applying for registration under 'Telemarketing' category **with effect from 01.09.2007** will continue to apply to the Service Providers for provisional registration, the Service Providers will forward the applications to the respective VTM Cells **as per location of the proposed telemarketing centres** in the case of the above 10 circles and for remaining circles to Director(CS-I), DoT, Sanchar Bhavan, New Delhi.

5. The terms and conditions for registration under OSP category and 'Telemarketing' category shall remain the same as available on the website www.dot.gov.in. A list of the Heads of the VTM Cells with Postal Address/Tel/Fax is also available on the above website.

Sd/-
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Forwarded to the **Director (Media & Communication)**, Press Information Bureau, Government of India, New Delhi, for issuing the Press Note and giving it wide publicity.