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F.No.16-3/2013-AS-III (Part-II)/33/684

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

Dated 23/09/2013

To

All Access Service Providers

**Subject: Allocation of Short Code '1033' as Helpline for National Highway Authority of India (NHAI) for Road Incident Management Services'**

In suppression of earlier DOT sanction dated **01.08.2012** (copy enclosed) towards allocation of Short Code '1033' as Helpline for National Highway Authority of India (NHAI) for Road Incident Management Services', I am directed to convey the approval of competent authority for re-allocation of Short Code '1033' as 'Helpline for National Highway Authority of India (NHAI) with following features:

- (i) Category-I Service (i.e. mandatory service to be provided by all the Access Service providers).
- (ii) Accessibility: Accessible from anywhere in India.
- (iii) Metered (Called Party Pays)



(Narayan Ram)

Section Officer (AS-III)

Tel-Fax :23710488

Copy forwarded for information and necessary action , if any, to:

1. Secretary, TRAI
2. Sr. DDG (TEC)
3. CMD, BSNL
4. CMD, MTNL
5. Secretary, Government of India, Ministry of Road Transport & Highways, New Delhi with reference to your D.O. No.25035/11/2013-RS(Pt) dated 13/06/2013.
6. Director (S-I), DoT, HQ with request to circulate the sanction to related TERM Cells.
7. ADG (IT) with request to kindly upload on DoT Website.